

### About the Commission

The Workers Compensation Commission is an independent statutory tribunal within the justice system of New South Wales, which began operating on 1 January 2002.

The Commission aims to provide a just, timely and cost effective forum for the resolution of workers compensation disputes.

### Quarterly Reviews

Each quarter we will publish a statistical summary of our operations.

This is our first quarterly review published on our website and covers the three-month period from April to June 2005.

### Statistics at a glance

- We registered 3,258 dispute applications
- We resolved 3,844 disputes
- 1,638 Medical Assessment Certificates were issued by Approved Medical Specialists
- We registered 87 appeals against decisions of Arbitrators
- We registered 363 appeals against decisions of Approved Medical Specialists
- 1% of Arbitrator determinations were overturned on appeal
- 5% of Medical Assessment Certificates were revoked on appeal
- We registered 186 applications for costs assessment
- We registered 1,873 section 66A agreements for permanent impairment/pain and suffering compensation.

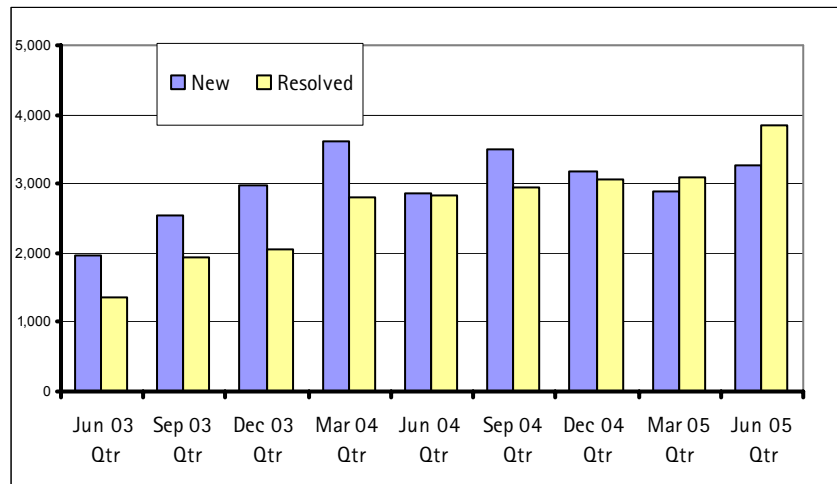
### Dispute applications

We received 3,258 applications to resolve disputes in the quarter, a 13% increase over the 2,893 disputes received in the March quarter.

We resolved 3,844 disputes in the June quarter, a 20% increase over the 3,098 disputes resolved in the March quarter.

For the second quarter in a row we resolved more matters than we registered. As a result, the number of current dispute applications is at its lowest level since the December 2003 quarter.

The graph below shows the number of dispute applications received and resolved over the last 2 years.

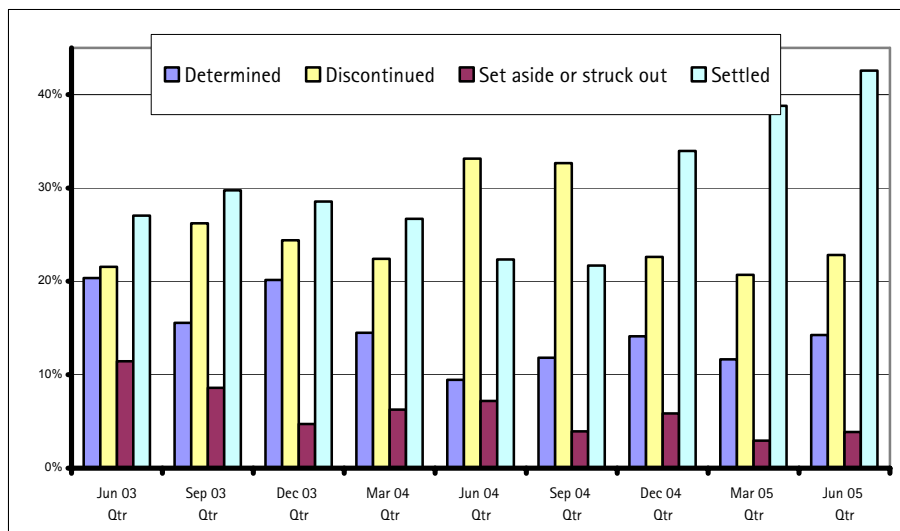


### Outcomes of dispute applications

In the June quarter:

- 43% of disputes settled by agreement between the parties
- 14% were determined by an Arbitrator
- 23% were discontinued by the applicant.

The graph below shows the outcomes of disputes, by quarter, over the last 2 years.



### Time taken to resolve disputes

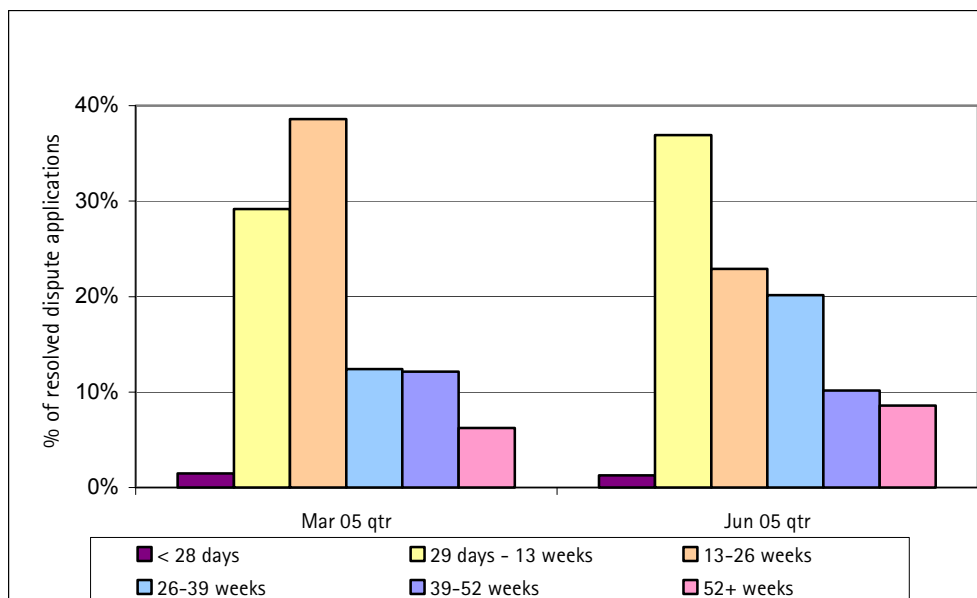
The average time taken to resolve disputes without appeals was 173 days from the date of registration.

Lodgment of appeals has a significant impact on the time it takes to resolve disputes.

For matters without appeals, we resolved:

- 38% within 13 weeks
- 61% within 26 weeks
- 81% within 39 weeks

The graph below shows time taken to resolve matters without appeals in the last quarter.



### Costs

In the June quarter, we received 186 applications for assessment of costs, a 51% increase over the 123 costs applications received in the March quarter.

### Next quarterly review

We will publish our next quarterly review – covering the three-month period from July to September 2005 – in October 2005.

### Further information

If you have any queries or would like further information, please email us at [registry@wcc.nsw.gov.au](mailto:registry@wcc.nsw.gov.au).